



"I can never get an appointment at my GP surgery!"

**7010**  
Patient interventions offered

3160 Patient interventions were face to face = 45.07%

"I can't make an appointment to see anyone face to face."

"Is my GP still here for me?"

484 Interventions were digital via eConsult

225 Interventions were not attended

"My problem has gone away, I won't attend my appointment today."

March 2023

**18.75** Wasted clinical surgeries