



"I can never get an appointment at my GP surgery!"

**6475**  
Patient interventions offered

"I can't make an appointment to see anyone face to face."

2866 Patient interventions were face to face = 44.26%

"Is my GP still here for me?"

531 Interventions were digital via eConsult

"My problem has gone away, I won't attend my appointment today."

188 Interventions were not attended

**15.66** Wasted clinical surgeries

Feb 2023

