



"I can never get an appointment at my GP surgery!"

**7687**  
Patient interventions offered

2969 Patient interventions were face to face = 40.76%

"I can't make an appointment to see anyone face to face."

"Is my GP still here for me?"

445 Interventions were digital via eConsult

261 Interventions were not attended

"My problem has gone away, I won't attend my appointment today."

Dec 2022

**17.4** Wasted clinical surgeries