



"I can never get an appointment at my GP surgery!"

5,770
Patient interventions offered

2049 Patient interventions were face to face = 35.51%

"I can't make an appointment to see anyone face to face."

"Is my GP still here for me?"

503
Interventions were digital via eConsult

87
Interventions were not attended

"My problem has gone away, I won't attend my appointment today."

April 2022

5.8 Wasted clinical surgeries