



"I can never get an appointment at my GP surgery!"

6,617
Patient interventions offered

"I can't make an appointment to see anyone face to face."

2,518 Patient interventions were face to face =38.05

"Is my GP still here for me?"

460
Interventions were digital via eConsult

"My problem has gone away, I won't attend my appointment today."

115
Interventions were not attended

7.6 Wasted clinical surgeries

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