



"I can never get an appointment at my GP surgery!"

7,818
Patient interventions offered

2,782 Patient interventions were face to face =35.58%

"I can't make an appointment to see anyone face to face."

"Is my GP still here for me?"

113
Interventions were digital via eConsult

148
Interventions were not attended

"My problem has gone away, I won't attend my appointment today."

Sept
2021

9.86 Wasted clinical surgeries